

U.S. Domestic Freight Policy

DELIVERY COMMITMENT: GenFlex is dedicated to customer satisfaction.

We will do everything possible to work with our carriers to meet your delivery requirements. However, factors such as weather, traffic congestion and jobsite conditions limit delivery commitments. Therefore, GenFlex shall not be responsible for any damages, including, but not limited to, incidental and/or consequential damages, resulting from delivery delays.

<p>EPDM Products Standard Freight Terms</p>	<ul style="list-style-type: none"> • Freight allowed on truckload shipments of 30,000 lb or more. • Standard stock items may be combined to make truckload weight (standard stock items vary by distribution center; contact Customer Service for specific information).
<p>ULTRAPLY TPO Products Standard Freight Terms</p>	<ul style="list-style-type: none"> • Freight allowed on truckload shipments of 30,000 lb or more. • Standard stock items may be combined to make truckload weight (standard stock items vary by distribution center; contact Customer Service for specific information). • Special colors and/or gauges require a minimum shipping lead-time of two weeks and may be subject to additional freight charges. Contact Customer Service for specific information.
<p>POLYISO INSULATION Products Standard Freight Terms</p>	<ul style="list-style-type: none"> • Freight allowed on truckload shipments of 24 bundles or more. • Less than truckload shipments of ISO can be made with flatbed equipment only; no common carriers.
<p>WOOD FIBERBOARD INSULATION Products Standard Freight Terms</p>	<ul style="list-style-type: none"> • Freight allowed on full truckload shipments of 1/2" and 1" wood fiberboard.
<p>DENS-DECK INSULATION Products Standard Freight Terms</p>	<ul style="list-style-type: none"> • Freight allowed on full truckload shipments only. Check with your Customer Service Representative for quantities.
<p>MISCELLANEOUS Freight Terms</p>	<ul style="list-style-type: none"> • Fuel surcharges, when instituted by our common carriers, will be passed through to the customer and invoiced as a separate line item. • Customer pick-up allowances are available for truckload quantities. • Special loading requirements (wood runners, barriers, etc.) are available for an extra charge. • Unreasonable job-site delays that result in carrier detention charges shall be invoiced to the customer. Contact Customer Service for information concerning these miscellaneous items. • Terms and conditions contained in this freight policy are subject to change at any time. • Two deliveries for separate destinations, within a 100-mile radius, may be combined into one shipment. • Orders must show the same "bill to" address. • An additional \$100.00 stopover charge will apply for this service. • Stop-over requests that exceed 100 miles between destinations will be subject to special charges over and above the stop-over fee, based on availability of equipment. • All orders including CPU's will be consolidated and/or palletized to optimize loading and resource capabilities. • GenFlex can provide (2) segregated deliveries on the same truck; a stopover charge of \$100.00 will be applied. • All materials for 2-stop shipments will also be consolidated and/or palletized together to optimize delivery.