Technical Bulletin

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News Release

WHAT'S NEW: Introducing the New Look of GenFlex

October 15, 2008

To: GenFlex Authorized Distributors

GenFlex Authorized Contractors

Today begins the new era of how we communicate with you and how those communications look. This is the first of our 'electronic only' bulletins, and it has been carefully designed to mirror the look and feel of our new website, www.GenFlex.com.

GenFlex.com was built with the latest web technology that enables us to add features and functionality at any time. We will continue to put as much as we can at your fingertips so that your experience with GenFlex is informational and efficient, but most of all, fun. The most recent additions are instructional videos for doing virtually every detail of a GenFlex installation, and a ticker that counts down to the deadline to qualify for the 2009 Winner's Circle. We welcome your suggestions for how we may continue to make it even better. What will we do next? Make sure you check in daily to see for yourself.

I am also pleased to show you the new labels that will begin appearing on our products as we deplete current inventories. The sample label below illustrates the new, vibrant look you will be seeing soon. We will also incorporate photos of the product on each label where possible to more easily identify what's in the package.





Lastly, we will be offering you a selection of smaller quantity fasteners, plates, adhesives, primers and accessories to better meet your daily needs, along with an innovative way to display and sell them. Stay tuned for more on this in the near future.

This is a great time to be a GenFlex partner, and what you've just seen are just a few of the things we are working on to make it easier for you to buy and sell GenFlex products and systems.

Thank you for your continued support of GenFlex.

Sincerely,

Marty Jolly

National Sales & Marketing Manager

CC: Field Sales

Field Technical

Internal Distribution

E-Bulletin List