

WHAT'S NEW

GenFlex® All Purpose Water Based Bonding Adhesive Supply Shortage

May 13, 2010

To: GenFlex Authorized Distributors
GenFlex Licensed Contractors

Subject: GenFlex® All Purpose Water Based Bonding Adhesive Supply Shortage

GenFlex has been notified by the supplier of our All Purpose Water Based Bonding Adhesive of a worldwide shortage of a key raw material necessary to produce this product. The following products are affected:

<u>Product Name</u>	<u>Product Number</u>
All Purpose Water Based Bonding Adhesive (5 gal)	W590030050
All Purpose Water Based Bonding Adhesive (3.5 gal)	W590010155
All Purpose Water Based Bonding Adhesive (1 gal)	W590010154

Please be advised that this does **NOT** affect our EPDM Water Based Bonding Adhesive, Product Number W590010099.

We do not expect the supply of All Purpose Water Based Bonding Adhesive to return to normal levels until August at the earliest, but we believe we have enough material already in stock to service your needs through this period. However, as a precaution, please consult with your Customer Service Representative about availability, and with your Regional Technical Manager about possible alternative GenFlex products or application methods.

Thank you for your continued support of GenFlex.

Sincerely,



James E. Burkett
Product Development Manager

CC: Internal Distribution
Field Sales Team

